

TRANSAM

The Team Behind Your Success



Our Drivers are TransAm's most valuable assets.

Drivers haul the loads, brave the elements, and navigate the roadways of America. But who finds those loads? Who trains the drivers on the ways to stay safe over the road? Who helps them with their questions?



At TransAm our staff, from the Recruiters to the Driver Managers, is dedicated to helping our drivers prosper. As a TransAm driver, you have the comfort of knowing there is a team of people who care about your success.



Driver Recruiters



After submitting an application, your journey with TransAm begins with the Driver Recruiters. Driver Recruiters answer your preliminary questions and help you through the application process.

Recruiters also perform background checks to determine if you are a fit for TransAm **BEFORE** you get to orientation.

You can rest easy knowing that when you are invited to TransAm's orientation you won't be sent home because of an incomplete application.



Orientation

Time to meet the trainers of TransAm's Training and Development team.



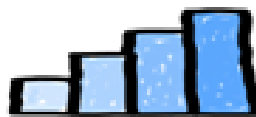
Our trainers offer personalized instruction to help prepare you for your new career. During our three-day paid orientation, you will have access to classroom training and can obtain personalized instruction when needed.

In addition, student drivers will acquire hands-on instruction in over the road procedures, backing maneuvers, paperwork requirements, and safety.

COACHING



SOLUTIONS



SUCCESS



POTENTIAL

Gearing Up

At this point in our journey we arrive at a crossroad. When it comes to truck assignment there are several paths. Let's explore some of them now.

STUDENT DRIVERS

After orientation, student drivers spend a week with TransAm's Training & Development staff working on the following areas:

- Electronic logs
- CSA information
- Time management
- Backing maneuvers
- General driving skills
- Risk management
- Safety



Once this training is complete, you will be assigned a coach for an 11-day, over the road training session. This will give you a taste of life over the road along with the benefit of an experienced driver to answer your questions. When the period on your coach's truck is finished, you will return to the TransAm terminal to review all the material from the program.

At this point in your journey, you can choose to be a company driver or go into business for yourself as an independent contractor.

INDEPENDENT CONTRACTORS

If you're a business savvy person then the independent contractor route may be right for you. Independent contractors have the freedom to control their own business.

How does one become an independent contractor? It all starts with a trip to the Leasing office.

Choose your truck from a list of our current available models. Once your truck is chosen and you've filled out the paperwork, you are on your way!

Gearing Up

EXPERIENCED DRIVERS

Have you already been in the trucking industry for a while? If so, then you are probably what TransAm identifies as an experienced driver. If hired for a company driver position you will be assigned a truck after the end of orientation. Once that is done, it's time to hit the road!

More interested in owning your own business? Become an independent contractor. If you are an independent contractor and want to lease a truck, you will complete your paperwork with TransAm Leasing then choose your truck from the current inventory.

Already have your own truck? No problem! Independent contractors are able to use their own trucks too. Just check with Driver Recruiting during the recruitment process to make sure your truck fits the required specs.



Business Manager

Now you're on the road to your new career. Awesome job! But what if you have questions while you are over the road? Don't worry. TransAm is not going to leave you high and dry.



Each new driver is assigned a Business Manager for 10 weeks. Business Managers will help you navigate the ins and outs of being a successful driver while you're over the road. From explaining how TransAm runs freight to logging/managing your time, Business Managers are here to answer your questions.

Driver Manager

You've been with TransAm for 10 weeks now and you're feeling fairly confident in your routine. After the 10 week period, each driver will be assigned a Driver Manager. Driver Managers dispatch you on loads and help keep you moving.

TransAm drivers earn cents per mile. So the more miles means more earning potential.



Night Dispatch

But what happens if you need assistance outside of normal business hours? Don't worry. TransAm has you covered. TransAm's Night Dispatch personnel take over during the night and on weekends to continue your coverage 24 hours a day, every day of the year.

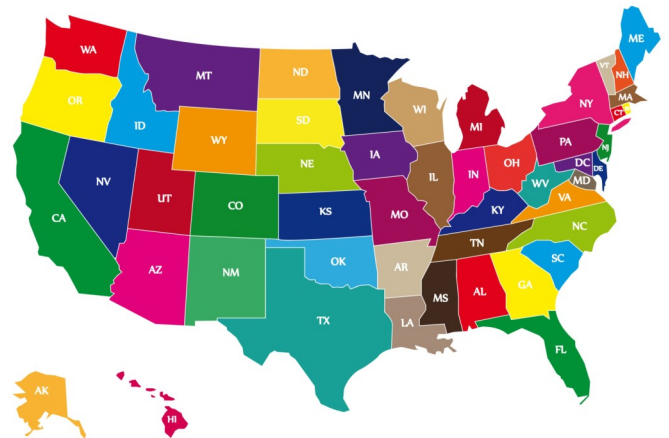


Additional Ways TransAm Supports YOU!

But WAIT! There's more! Our driver support doesn't stop at the Business and Driver Managers. At TransAm, we have all your bases covered.

Permits Specialist

When new permits come in, you will need to see TransAm's Permits Specialist. What is a Permits Specialist? The Permits Specialist is in charge of making sure each truck has up-to-date registrations, stickers and permits. In short, the Permits Specialist helps keep you legal as you travel across the nation.

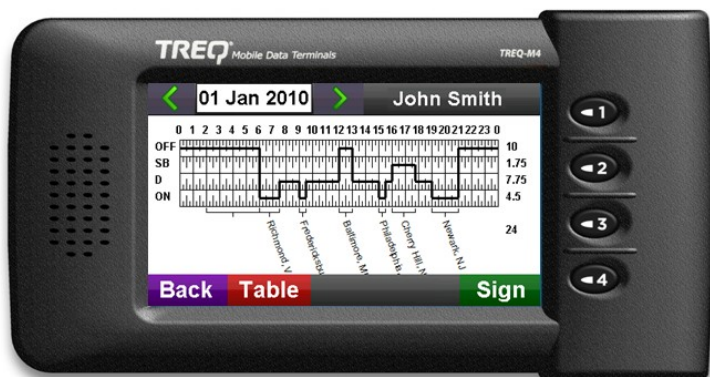


Driver Payroll/Settlements

With TransAm you have the ability to view your weekly pay or settlement information wherever you go. Simply go online to transamtruck.com and log on to Driver Central. If you need other assistance with your pay or settlement, you can contact the Driver Payroll department or Settlements department and they will be happy to help you!

Additional Support

Safety & Compliance



TransAm has electronic logs which automatically record your drive time and make it simple for you to record Off Duty, Sleeper and On Duty time. However, if you have questions about your logs, the Safety & Compliance department can assist you with these questions and any other questions you may have about CSA and roadside inspections.

Risk Management

What happens if you have over, short or damaged freight or are involved in an accident? This is where the Risk Management department comes in to assist you. Risk Management personnel are specifically trained on how to handle these situations and get you back on the road quickly and safely.

Road Assist

Both the Olathe and Rockwall terminals have a full-service shop for preventive maintenance and repairs to your equipment. But what happens if your truck has a problem while over the road? Contact TransAm Road Assist department. They are trained to diagnose problems and get you back on the road. They can also contact roadside assistance or help get you scheduled at a repair facility.





Call Today! 1-800-TRANSAM

TransAm is here to support its drivers 24 hours a day, 365 days a year. We are a company that wants you to succeed and is dedicated to helping you along the way.

TransAm:

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